

Toll Free Phone: 800.749.5783

Cable Prowler Downloads

Cable Prowler Application Installation

*Note: If you have a previous version of the Cable Prowler Application, please uninstall the previous application before proceeding

1. Download the Cable Prowler Application version 2.51 from https://www.platinumtools.com/support/software-updates



- Save the Cable Prowler Application Version 2.50.zip file to your computer. Extract the zip file contents. Open the extracted folder, open 2.50 and then double-click on "setup.exe" to begin the installation
- 3. Once the Cable Prowler Application is installed, it will be available in the Windows Start Menu under programs and a shortcut will be on your desktop

Upload test results

- 1. Power on your Cable Prowler and plug it into your computer using the included USB cable
- 2. Open the Cable Prowler application on your computer by double clicking on the application

shortcut



 Click on "Import Test Results" to upload test results from the Cable Prowler to the Cable Prowler Application

Cable Prowler Controller		Cable Prowler Controller	
File Help		File Help	
Plan Name, Cable Provide Inte 1 Feat Fasarles Selace All Inport Test Pasalles Dahle Selected Espect to Device Dahle All Tests Citize Teste Messary	Test Name:	File Name: Provider test 1 Test Renation Network ACOUNT OFFICE: Data PASS 974 Data SHORT 74 Data OFFICE: Com CONX SHORT Com CONX SHORT CONX SH	Test Name: PASS ID 4 Image: State Stat
		Load File	
Status Log		Status L	Þg
		Londas Fieware. To generate a report with all the result List* or *Create CSV Report.*	is, select all the test entries. select a "List" test result and File -> "Greate F

4. To save test results to your computer, highlight the desired tests in the test results window or click "Select All", click on "File", click on "Save As". Enter a file name and save to the desired location



5. To create and save a report, highlight the desired tests in the test results window or click "Select All", click on "File", click on the desired file type (PDF, CSV), enter a file name, and save to the desired location

Open File C Save File C Save File C Pint Image C Create PDF las Create PDF las Create PDF las Create PDF las Create CSV Rep Data Coux Data Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Data Coux Coux Data Coux Data Coux Coux Coux Coux Coux Coux Coux Coux	Ctri+O Ctri+S Ctri+P Ctri+P Ctri+P Ctri+P OFFIC WIRE V WIRE V V V V V V V V V V V V V	t 1 esults E Import Tost Results	Test Name PASS ID 4 Image: Total B Image: Description of the state
Firmware Updat Load File	elect All	Import Test Results	
Firmware Updat Load File Update Firmw	Solie Import Test Results Delete Selected Export to Device Delete All Clear Tester Memory		
	ware To ge To ge List* c	Status terate a report with all the resu terate a network discovery list e "Create CSV Report."	usy Jits, select all the test entries. , select a "List" test result and File> "Create f

Cable Prowler Firmware Update

1. Before downloading the Firmware update, you must identify which firmware file is compatible with your Cable Prowler

There are three firmware versions:

- Version 1.353
- Version C 1.360
- Version E 1.364
- 2. To identify which version to download; power on the Cable Prowler, select the settings soft key, the firmware version will be displayed at the top of the screen



- 3. Download the appropriate firmware zip file and extract the firmware. To extract the firmware, right click on the zip file, then click on "Extract All"
- 4. Open the Cable Prowler application
- 5. Power on your Cable Prowler and plug it into your computer using a micro USB cable.
- On the application: Click on "Load File", navigate to and click on the firmware file you downloaded and extracted, then click on "Open"
- 7. Click on "Update Firmware"

If an error occurs during the download process, follow the steps below:

- 1. Close the Cable Prowler application
- 2. Reset the Cable Prowler by removing a battery and reinserting it

Note: The Cable Prowler screen will remain dark, when the batteries are reinserted, as its still

in firmware update mode

3. Restart the application. The application may not recognize the Cable Prowler until the download

is reinitiated

4. Follow the Cable Prowler firmware Update instructions above

Note: The Cable Prowler screen will remain dark during the entire process, which means it is in firmware update mode. The screen will display the home screen when the firmware has been installed successfully